



AFOES CONSULTANTS

Management System Consultants & Educators

Business Process Reengineering

Course No: 99215023



Who Should Attend

- CEO's
- Senior Managers
- Quality Professionals
- Process Owners
- Senior Managers
- Process Designers and Re-engineers

Introduction

Get up to speed on BPR in Three days. Quite often it is necessary for an organization to revise and re-examine its decisions, goals, targets etc., in order to improve the performance in many ways and this activity of re-engineering is called as Business Process Re-engineering which is also known as Business Process Re-design or Business Process Improvement. Analyzing present business process diagrams, process flow diagrams (work flow diagrams) and data flow diagrams may lead to success in business process re-engineering since these diagrams are very powerful in visualizing the activities, processes and data flow of an organization.

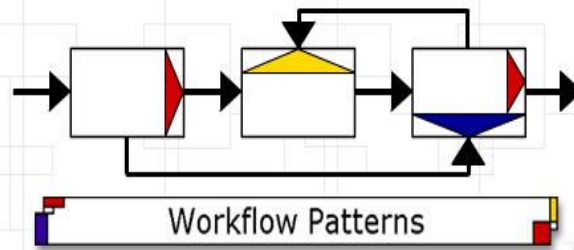


Business Benefits

This course will help you quickly become familiar with what you need to know to understand vendor offerings and to start formulating strategies for implementing a BPR practice and BPR systems.

- Terms and concepts
- Process Modeling
- Process Analysis
- Process Design
- Components and structure of a BPR
- Enterprise Process Management Program Planning
- Key Skills, Roles and Responsibilities in implementing BPR

Course structure



Course Outline

- Introduction to Business Process Reengineering
- BPR Methodology
- BPR, The Quick Test: What it is and What it isn't
- BPR Methods and Software Tools
- Model Analysis, "Creating the "AS-IS"
- Corporate Culture & Change Management
- Benchmarking, Discovering the State of the Art
- Total Quality Management vs. Business Process Reengineering
- Activity and Data Modeling
- Time, Cost, Quality, and Flow Analysis
- Activity Based Costing
- An in-depth BPR Case Study
- The Human Factor in BPR
- Success with Cross-functional BPR Teams
- How to "Scope" a BPR Project
- Creating your Project Timeline to Assure Success
- CASE Tools & Systems Development
- What to Take On, What to Leave Alone
- How to Assure Implementation



Lecturer

The lecturing team is comprised of professionals who have been especially selected for their recognized knowledge and experience in the field of Business Process Management, Business Process Re-engineering and Six Sigma.



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